

Other Refunds – Barnes & Noble Bookstore

Textbooks

A full refund will be given in your original form of payment if textbooks are returned during the first week of classes with original receipt. With proof of a schedule change and original receipt, a full refund will be given in your original form of payment during the first 30 days of classes. No refunds on unwrapped loose-leaf books or shrink-wrapped titles which do not have the wrapping intact. No refunds on Digital Content once accessed. Textbooks must be in original condition. No refunds or exchanges without original receipt.

General Reading Books, Nook® Devices, Software, Audio, Video & Small Electronics

A full refund will be given in your original form of payment if merchandise is returned within 14 days of purchase with original receipt in original packaging. Opened software, audio books, DVDs, CDs, music, and small electronics may not be returned. They can be exchanged for the same item if defective. Merchandise must be in original condition. No refunds or exchanges without original receipt.

All Other Merchandise

A full refund will be given in your original form of payment with an original receipt. Without a receipt, a store credit will be issued at the current selling price. Cash back on merchandise credits or gift cards will not exceed \$1. No refunds on gift cards, prepaid cards, phone cards, newspapers, or magazines. Merchandise must be in original condition.

Books and Supplies

To purchase books with any financial aid, including, but not limited to, Pell Grant, WIA, VA, and scholarships you must:

1. Have a valid student I.D. in hand.
2. Purchase on specified dates; usually no earlier than 5 business days before the first day of class. (Dates will be posted around campus.)

Scholarship students may only purchase books on one day each semester. Students will be notified in advance of the dates. Scholarship students must return all books at the end of each semester. Students who withdraw and who have purchased returnable books, and/or supplies from the bookstore and return the items in purchased condition by the end of the first week of the semester will be refunded the full purchase price. The one week limit is necessary in order to accommodate WIA, VA, and Title IV grant distribution requirements. WCCS Bookstore only refunds book purchases due to dropped or canceled classes, or timely withdrawal from a course. In order to return books for credit, a student must:

- Provide proof of drop or withdrawal from the course requiring books,
- Return book in original condition. If a book was purchased in plastic wrapper, the student will not receive a refund for the full price if it is opened.
- Present original bookstore receipt.
- Present valid student I.D.

WCCS Bookstore purchases books at the end of fall and spring semesters during the week of full session finals. WCCS Bookstore pays up to fifty (50) percent of the book's purchase price before tax. The bookstore will not buy back books which:

- Have pending new editions.
- Are overstocked.
- Are damaged beyond normal wear and usage.

Note: Books must be sold back with original components. WCCS Bookstore will not give out buyback information over the phone or without actual book being sold present. WCCS Bookstore does issue cash for purchased books and a valid student I.D. is required at the time of buyback.